



Ndevr Case Study

Colonial First State Global Asset Management - Retail Division:
Upgrade to JD Edwards EnterpriseOne 9.0



The Customer:

Colonial First State Global Asset Management (CFSGAM) is a global asset management business with experience across a wide range of asset classes and specialist industry sectors, and is part of the CFSGAM Property Group.

In Australia and New Zealand we operate under the name of Colonial First State Global Asset Management. Internationally, we are known as First State Investments.

The JDE Upgrade centred on the Retail Asset Division, which manages 38 Retail Shopping Centres across Australia, and has its Head Office located in Melbourne.

Business Drivers Behind The Upgrade:

With around \$14 Billion of Retail Assets Under Management, the CFSGAM Retail Division is well positioned for a period of sustained growth, and needed to upgrade their old JD Edwards XE platform in order to provide the business with a more scalable and flexible platform for that growth.



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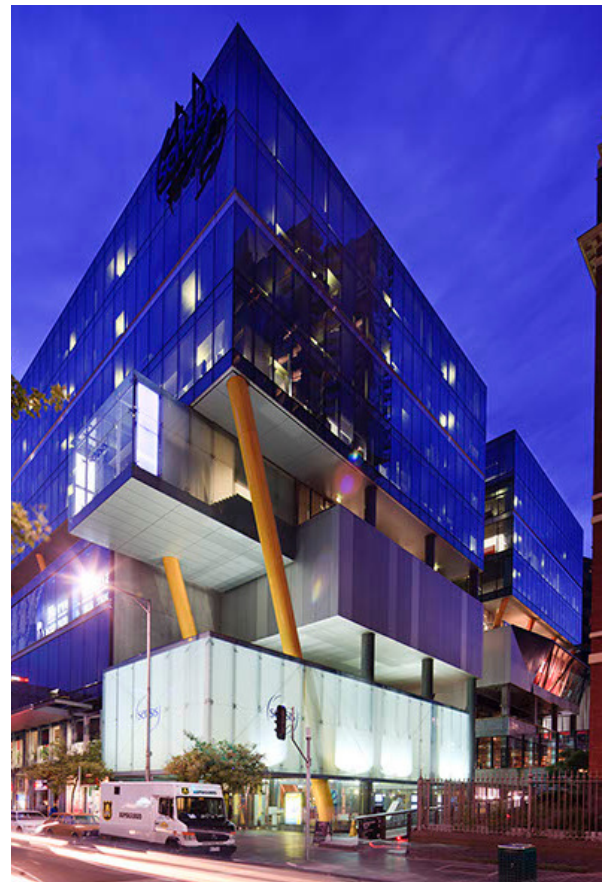
By upgrading from JD Edwards XE to JD Edwards 9.0, CFSGAM was seeking to reduce operational risk, as well as maintain compliance with their parent company's (the Commonwealth Bank) release standards.

The other benefits of upgrading included

- More opportunities for process automation
- Increased functionality across the different modules being used
- Enhanced Disaster Recovery Capabilities
- Support for a planned SOE upgrade – including Windows 7 and Internet Explorer 9

An additional benefit supporting the business case included;

- The replacement of JetForm with BI publisher for formatted documents, such as invoices, Purchase orders, Cheques, Notifications. This not only removed an annual license cost, but also brought the technical skills for this development under the support model Ndevr provides CFSGAM Retail.



The Ndevr CFSGAM Relationship

The Ndevr – CFSGAM partnership now spans more than 10 years, with Ndevr providing development and support services.

JDE Systems Manager for CFSGAM Retail Division, Ron Mitchell, said “Ndevr have not only provided us with a team of highly skilled JD Edwards developers over the term of our relationship with them, but they have also provided continuity”. “It was the continuity factor coupled with a strong knowledge of our business that ensured the upgrade project was delivered ahead of schedule and under budget” said Ron.

“It is estimated that by using Ndevr’s resources, around 2-3 months was saved from the implementation of the project. This essentially came down to the strong level of knowledge Ndevr’s resources have of the CFSGAM Retail Division business, coupled with an excellent understanding of the JDE Real Estate functionality”



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Key Benefits

By upgrading from XE to EnterpriseOne 9.0, CFSGAM Retail have improved the end user experience considerably. Staff now access a consistent Web only interface and experience more Windows type functionality.

As a result of the upgrade and retirement of some non Oracle 3rd Party Software, as well as the increased speed and new interface, CFSGAM Retail are experiencing increased user productivity, as well as improved overall business efficiency, through more automation of processes and platform stability.

CFSGAM Retail have also achieved other key business objectives, as well as positioning the business for the planned Standard Operating Environment upgrade to Windows 7, with Internet Explorer 9